### Computer Technology Program Advisory Meeting, 11/1/2024

Call to Order - 9:17am

#### Introduction

Jim Brossenne – Jenzabar, Tim Bogard – HDH, Chris Puckett – GE, Tyler Hisel – GE, Amie Ernst – Pine Cone, Greg Wallace – Connection

#### II. Review of 2023 Minutes

Jim/Tm Approved

# III. Review of the Agenda Items

Jim/Chris Approved

## IV. Reports from Committee Members

Jim -Having proper professional skills taught in higher education. Is interpersonal communication being used to help with email communications. How best to use the technology to have a better response. Using Al could assist with that process.

- Work on email communications.
- Add a module in professionalism
- Make it personal, summarize what is going on, how best to answer those questions.

Amie – Would like to assist with developing those communication pieces for the module.

Greg – Al is being used to drive solutions.

Amie / Jim – Being careful on using Al.

Amie – Be aware using Al for using it on all coding processes.

Jim – Mt. Saint Joe, using AI as a starting point. No reason to re invent the wheel. Policies on AI.

Greg – We have a complete Al policy.

Amie – Lo Code no Code, prompt engineering. Rust is very popular, and if it is using generative AI everything is using that.

Jim – Would like to know the module on soft skills communication.

Tim – Soft skills, would like to see leadership business classes in the program.

Gregg – How do we develop talent so they stay at organizations.

Gregg, Jim and Tim – Have leadership programs.

Gregg – Connection has a leadership program that has multiple tiers.

Jim – Remote work add to professionalism class

• Add ethics to remote work.

Amie – Home office stipends are used to stiped the organizations

Chris – Professionalism, can you make

• Do not use acronyms to your clients, add this to your professionalism class.

Chris – Scripting!!!!!!!!!!! Needs more of that.

• Using the current modules in the courses is adequate.

Jim - Terraform is big!

Chris – Network resources is changing a lot with scripting, needed in his organization.

Chris – Fun to use the robots...

Tyler – Excellent breakdown of courses,

• Everyone is talking about professionalism

Tyler - o-Td(g.9 (r)2o)12.1 (r)165 0 Tdod3y4Leak@g@mb?f3y66Pvbl -0.002 (s).B7(r00-g)-2ilraj/TT0 Tw wd(is)811 (r)

VI. Review Enrollment and Graduation Rates
Dr. Montgomery reviewed these numbers, no comments
VII. Update of the Current/Future Industry Trends & Employment Outlook
Covered in the advisory reports
VIII. Employer Recommendations for Improvement (minimum 5 strategies/improvement
needed)
Enhance Professionalism and Communication Skills
<ul> <li>Add a module on professionalism within courses to improve email and interpersonal communication skills. This module could address summarizing messages, personalizing responses, and appropriate use of technology in communication.</li> </ul>
• Integrate ( 0 T c

V. Review of the Program Curriculum

Dr. Montgomery gives an update

Teach students the importance of resilience, adaptability, and quality control as
essential professional skills. These can be reinforced through case studies or real-world
scenarios, especially for students entering fields with high turnover or requiring strong
problem-solving skills.

# Dr. Montgomery's final comments:

Blane Parker - Computer Technology Navigator

- Recruiting
- Registration
- Outreach
- Ohio Code Scholar

Rapids Grant – New Cybersecurity Lab & Gamification Classes - Circadence

New Computer Science Center

SSCC to UC Programming

Ohio Code Scholar Work

Chris / Gregg motion adjourn